GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

STARRED QUESTION NO:488
ANSWERED ON:20.04.2001
DEFECTIVE FOREIGN GOODS
M.V.CHANDRASHEKHARA MURTHY;SHYAMA SINGH

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the attention of the Government has been drawn to the news-item captioned `Not much legal remedy for users of defective foreign goods` appearing in `Times of India` dated February 12, 2001;

(b) whether the defective foreign goods are openly available in various markets;

(c) if so, the details thereof;

(d) whether the Government propose to amend the Consumer Protection Act, 1986 to check the sale of defective foreign goods; and

(e) if so, the details thereof?

Answer

MINISTER OF CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION (SHRI SHANTA KUMAR)

(a) to (e): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PART (A) TO (E) OF THE LOK SABHA STARRED QUESTION NO.488 FOR 20.4.2001.

(a) : Yes, Sir.

(b)&(c): Government have no information regarding defective foreign goods being openly available in various markets.

(d)&(e): The Consumer Protection Act, 1986 contains adequate provisions empowering consumer disputes redressal agencies to provide relief to any consumer against sale of defective goods, whether foreign or domestic, provided he has documentary proof evidencing purchase of such goods. These reliefs include removal of defects in goods, replacement of defective goods and award of compensation for loss or injury suffered by the consumer. The Govt. also proposed to further amend the act for better Consumer Protection.